From: Malayang, James
To: [illegible]
Cc: [illegible]
Subject: RE: POM ACO Quality Reporting: CMS Web Interface User Demonstration
Date: Wednesday, November 29, 2017 3:56:00 PM

All,

Cana Howard and I just watched the CMS Web Interface User Demonstration referenced in the previous email. Once they make the webinar video available, I'll post it a link on the POM ACO website. Below are takeaways from the new interface and a discussion about the bulk upload option. If your QRO is interested in using the bulk upload option, please let me know right away.

New CMS Web Interface

A. The new interface is a full redesign of the old GPRO interface, which was clunky and difficult to use. It only utilized a small portion of the screen and maneuvering between records was tricky. But everything is completely different: how users log in, access their beneficiaries, locate the measures, enter data, and access reports. Screen real estate is maximized and navigation adheres to current web standards and should be much easier to use.
B. Aside from the general ease of use, the newest thing is that keeping track of the progress, both at the overall level and the measure level, is available and easy to use.
C. Searching and filtering appears to be easier.
D. My caution, as with most demos, was that it was a recorded and controlled demo on a development platform. As those who have abstracted previously, GPRO was never a robust tool or website, and it was prone to hanging and crashing. I couldn't tell whether or not this was addressed. I could not tell if the backend was redesigned to address traffic issues.
E. The test/practice version will be available on Monday, January 8, 2018, and tool and website will be live Monday, January 22, 2018.

New Bulk Upload Option

Last year, three QROs—UM, IHA, LIP—used the XML bulk upload option, where data for the beneficiaries assigned to them by CMS was downloaded from their EMR, transformed into XML by the Quality Analytics group, then uploaded the XML file into the tool. This year there no longer will be an XML file; it is replaced by an Excel file. CMS will make POM ACO's beneficiary sample available (tentatively on January 8th) and we will download it and divide it into separate QRO files. We will then send it out to the QROs via MiShare. Once a QRO receives their Excel file, they can download the data and input it into the Excel file, then send it back to POM ACO securely via MiShare. Once the tool is live, we will upload it. Again, the step that is missing this year is the XML conversion. If you are interested in using the bulk upload option, please let me know right away. UM plans to use this option. Please note that even though a bulk upload is done, manual abstraction and entry will still need to be done.

One more thing about the new Excel template. It is very robust, has many features designed to assist abstractors (drop down menus, tool tips, etc.), and it is also very easy to upload into the tool. Also, when uploading a file, data will only be overwritten if the beneficiary's information is in the spreadsheet. In other words, if a beneficiary data is entered and an Excel update is done and the beneficiary is not in the file, their data won't be wiped out. This option is very intriguing and could be an opportunity to streamline our processes. However, Cana and I discussed it and it seems prudent to us to use it this year only as a bulk upload tool because it has not been used yet and their might be unforeseen issues that will hinder us.

If you watched the demo and have anything to add, please feel free to reply to this message. If you have any questions that Cana or I can answer, please let me know.

Thank you!

James

POM ACO | Senior Project Manager | 734-232-1478

From: Malayang, James
Sent: Wednesday, November 22, 2017 11:31 AM
To:
Cc:
Subject: POM ACO Quality Reporting: CMS Web Interface User Demonstration

All,

This morning CMS sent out an email to ACO administrators announcing that on Wednesday, November 29, 2017, 1:00 PM–2:00 PM, they will host a demonstration of the new version of the CMS Web Interface and its enhancements. Along with the demo there will be a Q&A session where CMS subject matter experts will address as many questions as time allows.

POM ACO instructs that at least one person from your QRO attend this demonstration webinar. If you think it's appropriate, please have your abstractors attend. Please register below.

Event Details
Webinar Registration Information:
CMS Web Interface User Demonstration
Wednesday, November 29, 2017
1:00 - 2:00pm ET

Registration
Participants must register to attend the webinar using the link provided below.

https://meetingconnect.webex.com/mw3100/mywebex/default.do?nomenu=true&siteurl=meetingconnect&service=6&rnd=0.3093188723855488&main_url=https%3A%2F%2Fmeetingconnect.webex.com%2Fec3100%2Feventcenter%2Fevent%2FeventAction.do%3FtheAction%3Ddetail%26%3Fit%3DMC%3D4832143x00000904388c9df7cd8049919b9407736e3044f86eac2e2812f4c7a8f8a7%26EMK%3D4a6d6740e1%26siteurl%3Dmeetingconnect%26confViewID%3D705877749517448175%26encryptTicket%3DSDJTSwAAAARlPlhJ_HuvyAcXeiqawqJEMCaWJYQAwsGUQ2QN0JbAZ%26

Participants will be able to listen to the presentation through their computer speakers. Each presentation will be followed by a Q&A session, where attendees will have an opportunity to ask questions. Questions will be taken via the phone line and webinar chat box. The phone number will be provided during the Q&A portion of the webinar. Subject matter experts will address as many questions as time allows. If you cannot hear audio through your computer speakers or experience issues registering for the event, please contact CMSQualityTeam@kehi-hum.com.

Please let me know who will be attending from your QRO. Also, if you have any questions, feel free to contact me. Note that POM ACO offices will be closed for Thanksgiving Thursday and Friday.

Thanks!

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